

Immediate Industry Recovery Package

COVID-19 (coronavirus)

Updated 17 March 2020



Tourism Support Program

One in 10 Queenslanders are employed in the tourism industry and the Coronavirus (COVID-19) outbreak has already significantly affected tourism operators. A \$27.25 million industry recovery package is providing immediate assistance to those most impacted by COVID-19, and the tourism sector is receiving specific support measures.

Relief from Fees and Charges

Several fees and charges will be waived to provide immediate relief for tourism businesses and operators impacted by COVID-19, including:

- Waiving daily fees for commercial activity agreements and permits for tourism businesses who conduct business in a national park, conservation park, recreation area or state forest from 1 February to 31 July 2020 – parks.des.qld.gov.au/tourism/support. Total relief value of \$2.57 million.
- Waiving registration renewal fees for Queensland inbound tour operators for 12 months, when renewal fees are due between 1 February and 31 July 2020 – visit qld.gov.au and search 'renew your inbound tour operator registration'. Total relief value of \$24,740.
- Rebates available on Marina Charges and Passenger Levies through Ports North providing a 100 per cent fee rebate for retail tenants and operators at Cairns Marina and Green Island Jetty, lowering operating costs for commercial marina operators. Total relief value of over \$3 million.
- Deferring Queensland Government lease rent payments for tourism leases until 1 January 2021 – qld.gov.au/environment/land/state/rents/tourism-lease-and-licence-holder-assistance. Total relief value of \$64,300.
- Waiving application fees for variations to liquor licenses to change trading hours and temporarily or permanent change a licensed area, assisting premises with activities related to attracting customers or cater to private functions – business.qld.gov.au/industries/hospitality-tourism-sport/liquor-gaming. Total relief value of \$95,828.

Queensland Tourism Marketing

A suite of tourism marketing and promotion activities will help drive consumer demand for Queensland's tourism and holiday experiences, including:

- \$7 million to promote Queensland holidays to international markets
- \$4.8 million for included targeted activity in support of key regions heavily impacted by declining visitation - Tropical North Queensland and the Gold Coast
- \$2 million Study Queensland campaign to diversify the international student market and support re-entry from Chinese students – studyqueensland.qld.gov.au

Find out more about tourism marketing activities qld.gov.au/about/industry-recovery/promoting-queensland

Find out more about the COVID-19 recovery package at qld.gov.au/industryrecovery



Small Business Support

The Queensland Government recognises the economic contribution of small businesses to the State and has moved quickly to put in place a range of measures to protect the small business community from the complex and rapidly evolving challenges of COVID-19.

Initiatives to Support Queensland Small Businesses

- A relief package is now available for all businesses affected by COVID-19, which means businesses do not need to lodge or pay payroll tax returns before 31 July 2020. Read more about deferring returns at <https://www.business.qld.gov.au/running-business/employing/payroll-tax/lodging/coronavirus-tax-relief>
- A new \$500 million concessional loan facility will provide loans of up to \$250,000, interest free for the first 12 months, to businesses impacted by COVID-19 to retain staff. Information on the loans are available at www.qrida.qld.gov.au
- Small businesses can access a series of workshops to learn about financial management and business planning. Workshops will be delivered in several locations to support a place-based approach for the local small business community. Register your interest by contacting 1300 654 687 or info@desbt.qld.gov.au
- The Mentoring for Growth program currently has more than 50 mentors ready to connect with impacted small businesses. Mentors are available to provide tailored support including financial mentoring and business planning. Contact 1300 654 687 or m4g@desbt.qld.gov.au for more information
- Local teams from the Department of Employment, Small Business and Training is ready to talk you through range of support and services on offer. Contact 1300 654 687 to find out more

Detailed information about the support available to small business are available at <https://www.business.qld.gov.au/starting-business/advice-support/support/novel-coronavirus>

Australian Government Support for Business

A range of assistance is available to support business investment, assist cash flow, keep employees including apprentices and trainees in jobs, and assist severely affected regions.

Find out more about COVID-19 business support available from the Australian Government at <https://www.business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business>

Health advice

- The latest Queensland Government COVID-19 health information can be accessed at <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19>
- A collection of Queensland Government resources and fact sheets for industry can be accessed at <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/industry/resources-and-fact-sheets-for-industry>
- Further information is available for employers, travel, transport and hotel industries as well as childcare, schools and higher education industries at <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/coronavirus-covid-19-resources>
- A collection of resources for the general public, health professionals and industry about COVID-19 including translated resources is available at <https://www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources>